MedLink for life

COMPANY PROFILE

HEALTHIER, HAPPIER, & PRODUCTIVE SOCIETIES

Who

WE ARE

Medlink, a private limited company established in 2007, aims to provide cost-effective and efficient wellness and medical scheme administration services.

We offer tailor-made medical schemes that cover both physical and mental health, granting our members access to healthcare providers in Zambia, South Africa, and India. Additionally, we provide workplace wellness programs designed to enhance employee productivity and overall organizational performance.

Our ambulance services, which include basic, intermediate, and advanced life support, operate 24 hours a day, 7 days a week.

OUR MISSION

Our mission is to enhance the physical, mental, and social well-being of individuals by providing sustainable wellness interventions, ensuring access to quality healthcare, and implementing measures to alleviate the burdens associated with ill-health and bereavement.

OUR VISION

Healthier, Happier, and Productive Societies.

OUR CORE VALUES

Our core values are summarized in the acronym TEA TEA.

- Transparency
- Empathy
- Accountability
- Trust
- Ethical Conduct
- Availability



COMPANY PROFILE

MEDLINK'S SUITE *of* SERVICES.

Medlink Services Limited is a trusted service provider that is dedicated to contributing to the health of our members. Our commitment to promote healthier, happier, and productive societies is unwavering; we prioritize scheme members' physical and mental well-being through our expert medical scheme administration services.

HEALTHIER, HAPPIER, & PRODUCTIVE SOCIETIES

OUR SUITE OF SERVICES



OUR SERVICES INCLUDE, BUT ARE NOT LIMITED TO THE FOLLOWING:

01

HEALTH

Personalized healthcare solutions that will empower you through flexible medical schemes and trusted support.

02

WELLNESS

Holistic health and wellness solutions that are designed to help you achieve a balanced and sustainable well-being.

03

SERVICES

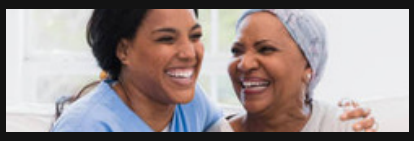
Reliable services that provide peace of mind during difficult times and ensure a safe and healthy living environment for all.

COMPANY PROFILE

PERSONALISED HEALTHCARE



solutions THAT WILL



EMPOWER YOU TO LIVE *healthier*

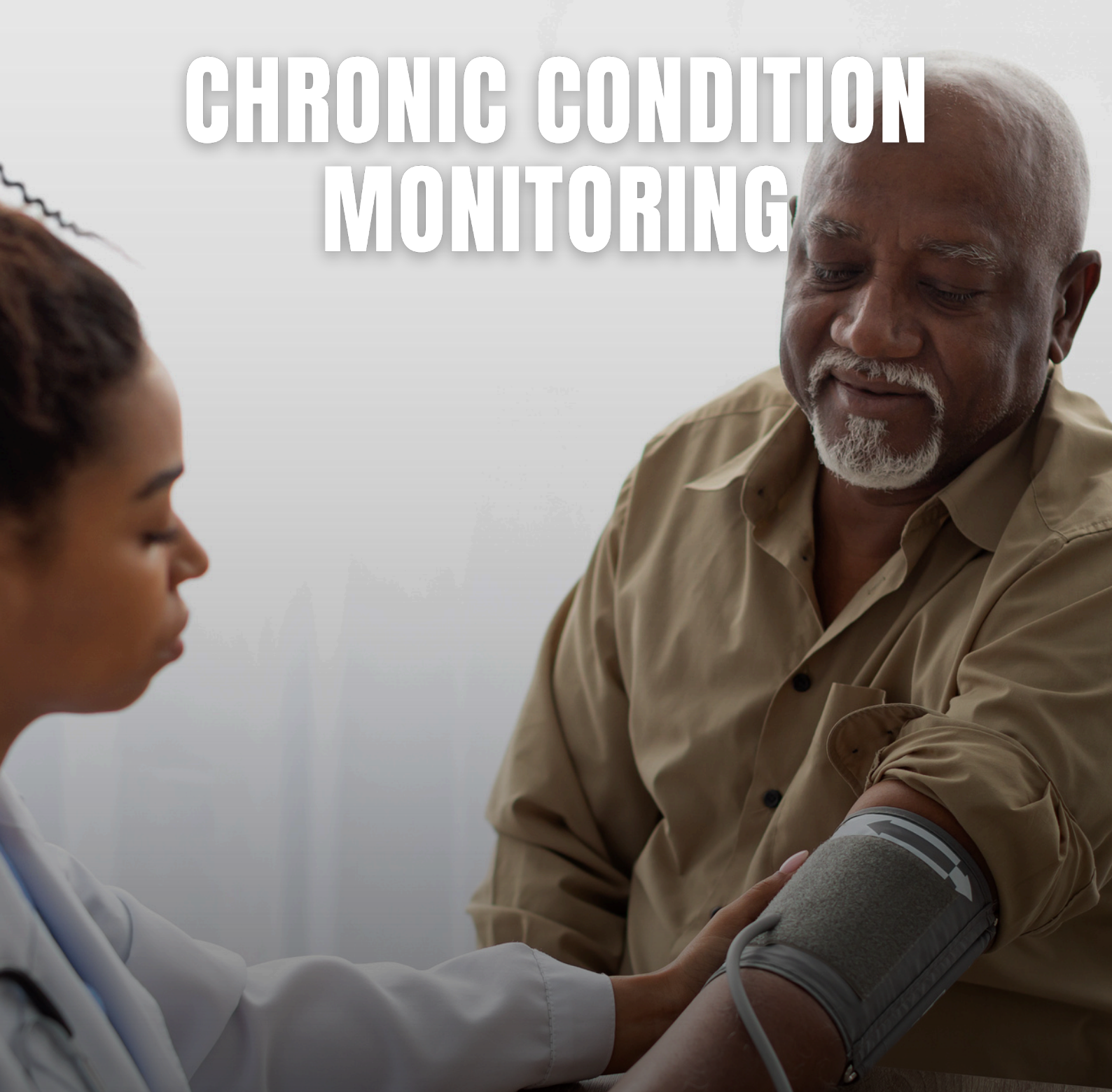
HEALTH

MEDICAL SCHEME ADMINISTRATION



Medlink offers customized Medical Scheme Administration services tailored to meet the unique needs of your organization. Our packages provide access to medical services at hospitals in Zambia, South Africa, and India. We offer expert guidance while empowering you to lead the development and implementation of your Medical Scheme Policy, defining beneficiaries and their entitlements.

CHRONIC CONDITION MONITORING



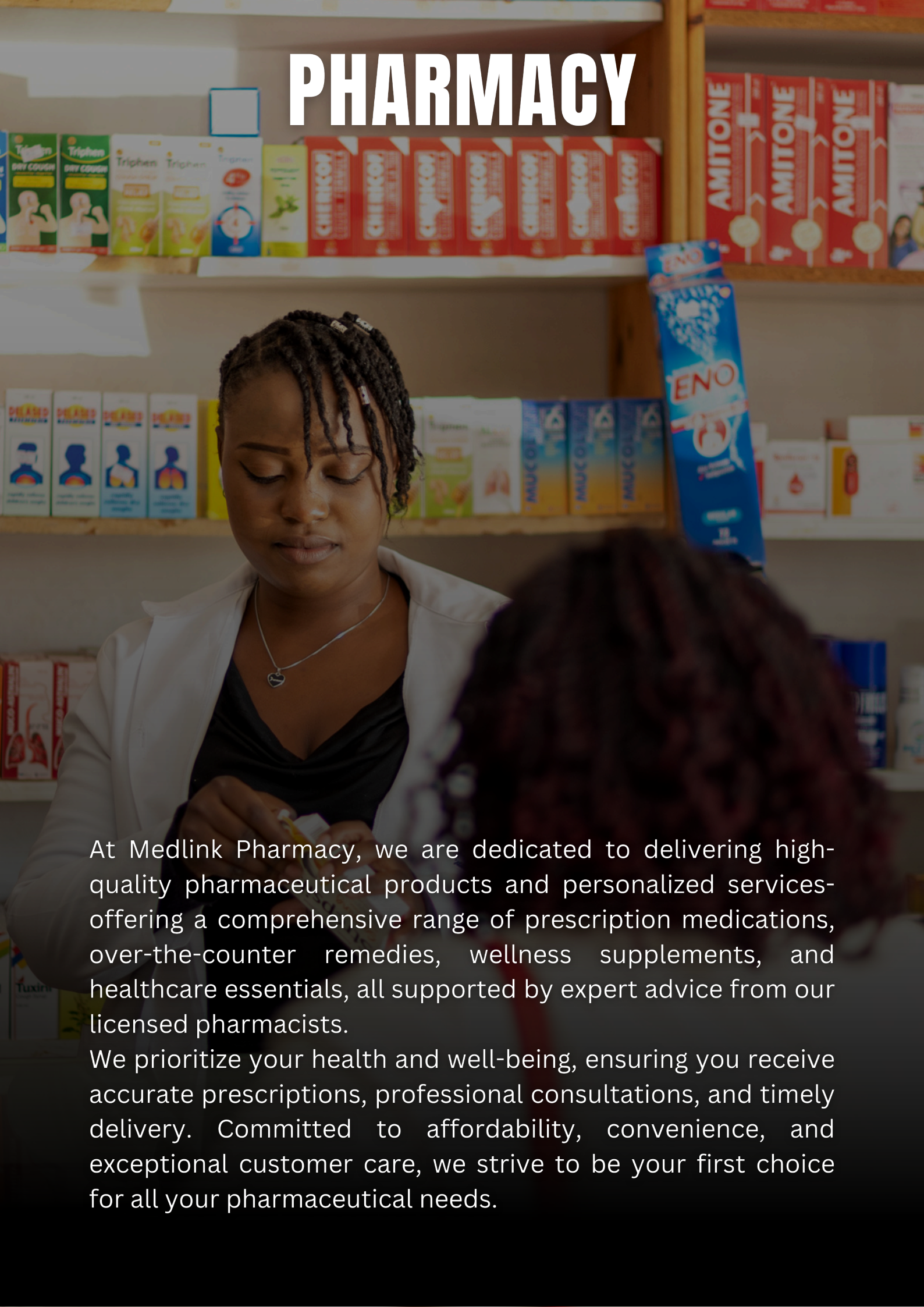
Medlink is committed to supporting individuals with chronic conditions by helping them manage their health effectively. We facilitate medication delivery, assist with specialist appointments, and recommend the most suitable healthcare providers for specific conditions. Additionally, we are preparing to launch our chronic condition monitoring system, which will include continuous glucose monitoring (CGM) and hypertension monitoring. This initiative aims to enhance care for individuals with chronic conditions.

AMBULANCE SERVICES



Our ambulance services provide basic, intermediate and advanced life support when you need it the most. Our paramedics and critical care nurses are highly trained and experienced. Our established partnerships with healthcare providers ensure prompt access to care for our clients.

PHARMACY

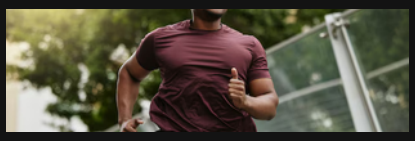


At Medlink Pharmacy, we are dedicated to delivering high-quality pharmaceutical products and personalized services-offering a comprehensive range of prescription medications, over-the-counter remedies, wellness supplements, and healthcare essentials, all supported by expert advice from our licensed pharmacists.

We prioritize your health and well-being, ensuring you receive accurate prescriptions, professional consultations, and timely delivery. Committed to affordability, convenience, and exceptional customer care, we strive to be your first choice for all your pharmaceutical needs.

COMPANY PROFILE

HOLISTIC HEALTH AND WELLNESS



solutions DESIGNED



TO HELP YOU *achieve* BALANCED AND SUSTAINABLE *well-being*

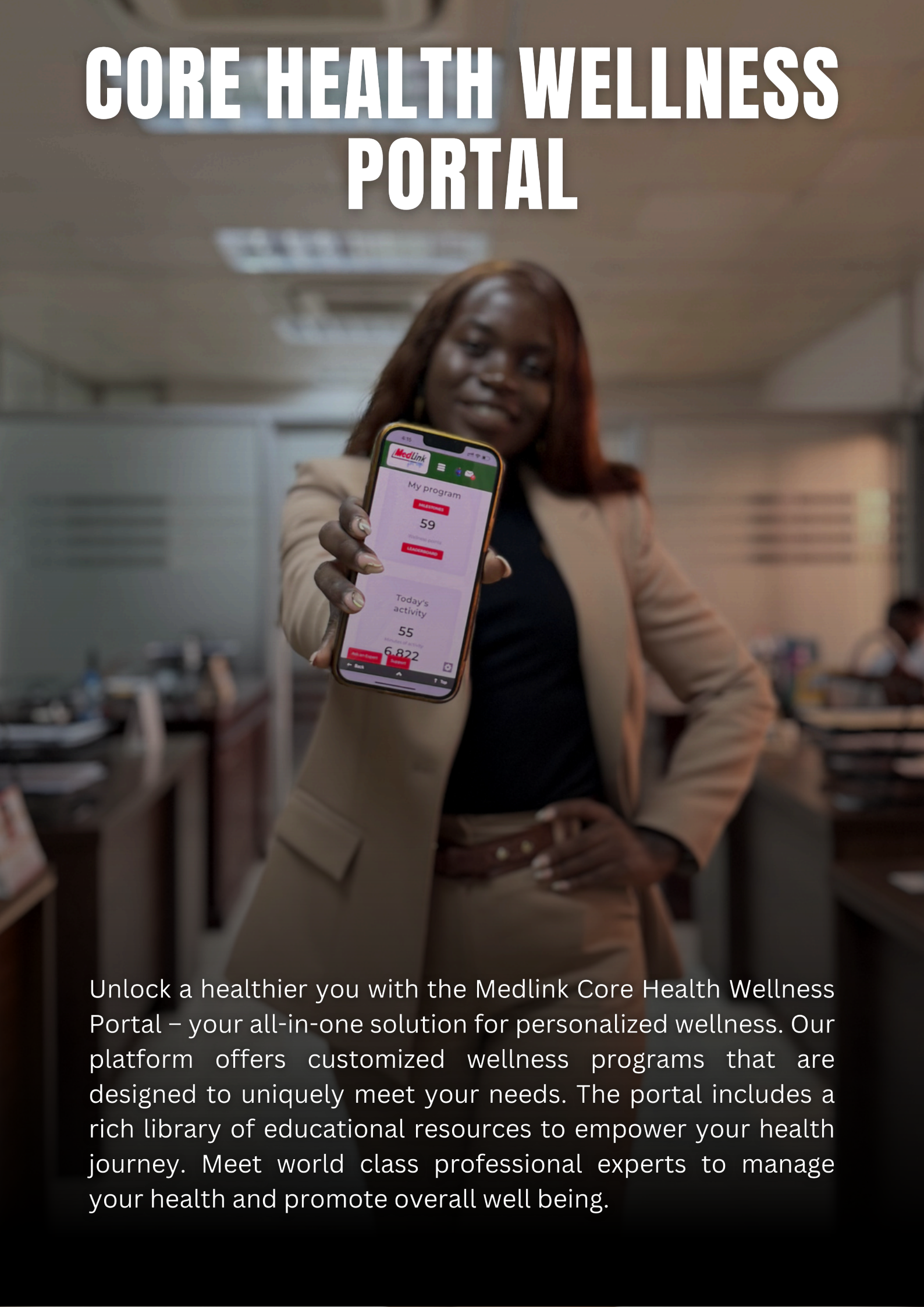
WELLNESS

WELLNESS SCHEME ADMINISTRATION

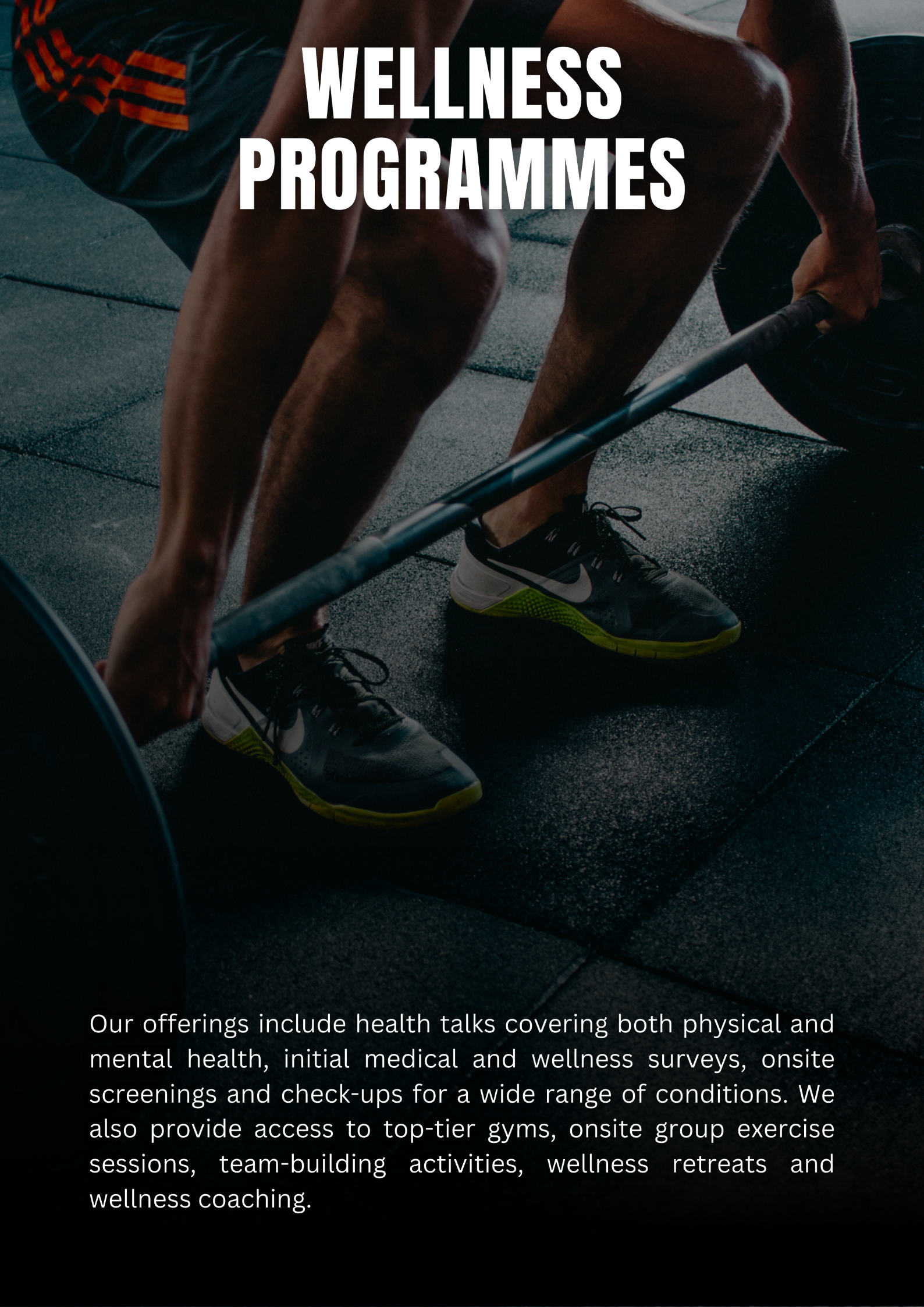


Medlink provides Comprehensive Wellness Programs that are tailored to meet your organization's specific needs for your health and fitness by providing access to facilities across the country. Key aspects of the program include wellness assessments, health talks, medical check-ups, body composition analysis with personalized health and nutritional advice, group exercise sessions, team-building activities and wellness retreats. We also facilitate access to mental health wellness advice, therapy and care through our network of wellness providers.

CORE HEALTH WELLNESS PORTAL



Unlock a healthier you with the Medlink Core Health Wellness Portal – your all-in-one solution for personalized wellness. Our platform offers customized wellness programs that are designed to uniquely meet your needs. The portal includes a rich library of educational resources to empower your health journey. Meet world class professional experts to manage your health and promote overall well being.



WELLNESS PROGRAMMES

Our offerings include health talks covering both physical and mental health, initial medical and wellness surveys, onsite screenings and check-ups for a wide range of conditions. We also provide access to top-tier gyms, onsite group exercise sessions, team-building activities, wellness retreats and wellness coaching.

Leverage our

OTHER SERVICES

FUNERAL PLANS FU

FUNERAL PLANS FUNERA



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NEW

FUMIGATION FUMIGATION FUMIGATION FUMIGATION FUMIGATION FU

COMPANY PROFILE

RELIABLE SERVICES THAT PROVIDE



peace OF MIND AND



ENSURE A *safe* AND HEALTHY ENVIRONEMENT *for all*

OTHER SERVICES

FUMIGATION & DECONTAMINATION SERVICES



Medlink’s professional fumigation and decontamination services are ideal for your home, office space or healthcare facility; we provide safe, effective and eco-friendly pest control solutions. Our expert team uses advanced techniques to eliminate germs, viruses and pests.

FUNERAL PLAN



The Msinje Funeral Plan is a flexible and cost-effective solution for institutions and their employees during times of bereavement. With a variety of options, we offer cover that is flexible enough for our clients to tailor-make cover that is uniquely theirs.

CORPORATE STRUCTURE *and* MANAGEMENT



CHARLES HAANYIKA
CHIEF EXECUTIVE OFFICER



PAMELA BWALYA
BUSINESS DEVELOPMENT & STRATEGY MANAGER



EDWARD BANDA
FINANCE & ACCOUNTING MANAGER



DR. KUNDA PHIRI
HEALTH & WELLNESS MANAGER



SOLOMON HAMOONGA
REGIONAL MANAGER – NORTH



EPHRAIM BWALYA
CLIENT SERVICES MANAGER



ALISTALIKO MOYO PHIRI
CLAIMS MANAGER



LWEENDO HANYANGA
IT MANAGER



SARAH MUTALE
REGIONAL MANAGER – SOUTH



NOTULU MWANAWINA
SALES & MARKETING MANAGER

Medlink is strategically structured to fulfil its vision of becoming the leading provider of Wellness and Medical Scheme Administration Services. We are a team of highly qualified professionals with diverse backgrounds and expertise- We are committed to providing both medical and wellness services to foster healthier, happier and more productive societies.

CONTACT US ON:



LUSAKA HEAD OFFICE
The Mount Building, First Floor,
Unit 4, Eastern Wing
Plot No. 34810, Thabo Mbeki
Road, Lusaka

EMAIL:
info@medlink.co.zm
sales@medlink.co.zm

PHONE NUMBERS:
(+260) 211 446500

www.medlink.co.zm

KITWE OFFICE
Ground Floor, West Wing
Mukuba Pension House, Kitwe

EMAIL:
kitweoffice@medlink.co.zm

PHONE NUMBERS:
(+260) 965 589 846
(+260) 761 325 627

PHYSICAL MAIL
P.O. Box 31661
Lusaka, Republic of Zambia

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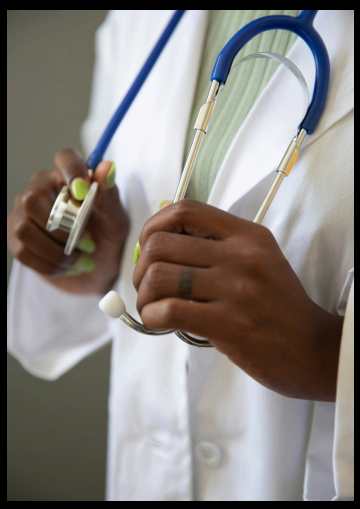











HEALTHIER, HAPPIER, & PRODUCTIVE SOCIETIES